



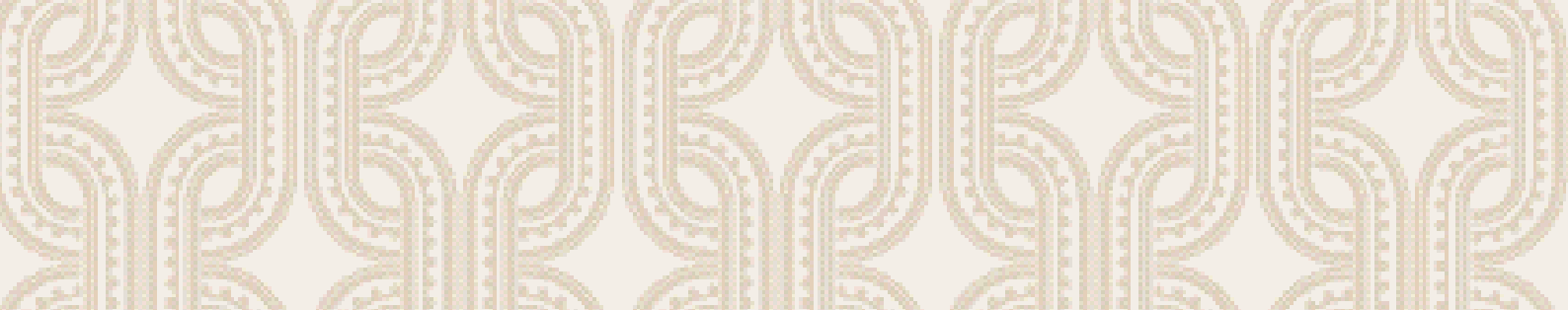
# HELENA BAY

NEW ZEALAND



## LEISURE & ACTIVITIES


COMPENDIUM



You can mix and match any of our experiences to suit your trip, just contact [reception@helenabay.com](mailto:reception@helenabay.com) and let us create a seamless itinerary for you.

[www.helenabay.com](http://www.helenabay.com) | Ph +64 9 433 6006

**Disclaimer: All prices are in New Zealand dollars and include GST, unless otherwise stated. Prices are indicative only, dependent on the operator and season, and subject to change.**



# IN CASE OF EMERGENCY

In the unlikely event of an emergency, please **dial 0** and ask the duty staff member for help. If for some reason your call is not answered, please **dial 1–111** the New Zealand Emergency Services directly.

## **Dial 1 – 111**

- **Specify the Emergency Service you require:**

Ambulance, Police or Fire Service

- **Advise your location:**

Helena Bay Lodge – 1948 Russell Road, Helena Bay,  
RD4, Hikurangi 0184.

- Give a brief description of your emergency.

**Fire Extinguishers** are located in the labelled storage cupboard outside your accommodation entrance (if staying in a villa) or in the front office if staying in the lodge.

**In the event of an emergency the evacuation assembly point is the main entrance lawn area.**

In the event of a tsunami, the tsunami siren will be activated. Go directly to the evacuation assembly area where you will be directed to safe and higher ground.

## **SMOKING POLICY**

The Lodge respectfully requests that guests do not smoke in their rooms. Anyone found to be smoking or found to have smoked in a Lodge room will be subject to a cleaning fee of \$1000 (+GST).

# RECEPTION GUEST SERVICES

Please contact Reception – Dial “0” for assistance with any queries at all, including the following:

## RESERVATIONS

Future reservations at Helena Bay Lodge or any properties in New Zealand.

## PAYMENT OF ACCOUNTS

Please contact Reception, who will be pleased to provide you with a current statement of your account at any time during your stay.

## DEPARTURE

Check-out time is 11:00am. Should you wish to delay your departure please contact Reception. If a late checkout from the room is unavailable, we would be happy to store your luggage securely until you depart the property.

## ACTIVITIES

The Reception team can advise on and arrange any activities whether on or off the property. Refer to the leisure and activities sections of this compendium for more information.

## HELENA BAY LODGE HOSTS

Listed below are your front-line hosts. We are available to assist you in every way possible during your stay here at Helena Bay Lodge.

Guest Services / Reception Ext	0
General Manager	Ext 730
Assistant General Manager	Ext 732

# KIA ORA

## WELCOME TO HELENA BAY LODGE



Nestled in a sheltered bay along the north-east coast of New Zealand, this property features five kilometres of pristine coastline, four private beaches and many intimate coves. National Geographic Traveller Magazine ranked this location second-equal in The World's Top-Rated Islands, Coastlines and Beaches.

Helena Bay Lodge prides itself on providing an exclusive, private experience at one of the most unique lodges in New Zealand.



# OUR STORY

The Helena Bay Lodge insignia is based on the ruru, New Zealand's only remaining native owl. A bird of the bush and the night, the ruru – also known as the 'morepork' in reference to its 'more-pork' call – is an important species to the Māori culture, holding deep spiritual and cultural meaning. With the scientific name of *Ninox novaeseelandiae*, this shy bird has many titles in Māori, including ruru, koukou and peho.

The call of the morepork is iconic in New Zealand, with their haunting 'more-pork' cry being heard in our native forests from dusk through to dawn. It's also possible to hear their repetitive 'cree' sound – a cry which Māori legend holds as a forewarning of bad news. The morepork lives in abundance on the Helena Bay Estate, where you will hear them calling to each other throughout the night.



## HISTORY

Helena Bay is a very special place.

Known to the local Māori as Mimiha – meaning 'small black fish' – this region has a long history of both Māori and European habitation, with numerous archaeological sites remaining in the area. The coastline boasts many prominent and very visible pā sites (former Māori fortifications).

There are several pā sites on the Helena Bay Lodge estate grounds. An archaeological estimate has suggested that perhaps up to 250 people may have called this land their home. With direct access to the ocean providing an abundant food source and the terrain affording excellent defence, this is not surprising. There also remains clear evidence of cultivation on the property with kumara (native sweet potato) pits and terraces remaining today.



The Helena Bay name came from the first European woman settler, Mrs Helena Hutchinson. She and her husband Charles started the first store in this bay. Mrs Hutchinson was a kind woman who worked with local Māori, teaching and nursing. Out of deep respect the locals renamed the bay after her.

During the Lodge construction, two kō (Māori digging instruments) were unearthed and sent to the National Museum for preservation.

What lifts Helena Bay beyond your average slice of 'unspoilt' coastline is the stunning view across the bay to the protected coastal reserve of Mimiwhangata.



# CONTENTS

---

## ON-SITE

### THE MAIN HOUSE

Don Alfonso 1980	2
Dining Options	
Degustation Dinner	
Private Dining	
The Den, Formal Lounge & Formal Lounge Loggia	3
The Wine Cellar	
The Fire Pit	
Picnics	4

### WELLBEING

Spa World	
Gymnasium	
Swimming Pool	5
Massage & Facial Therapy	6
Wellbeing Special Packages	7

### THE LAND

Polaris 4WDs	
Mohei Pavilion	
Farm & Garden Tours	
Walks	8
Birdlife	
Mountain Bikes	
Tennis Court	
Glow Worms	9
Claybird Shooting	10
Adventure Packages	11

### THE OCEAN

Fishing	
Kayaking	
Stand Up Paddleboarding	
Snorkeling	12
Ruru	13
Ruru Packages	14, 15, 16

## OFF-SITE

### UP IN THE AIR

Helena Bay Helicopter	18
Luxury Helicopter Tours	19
Helicopter Transfer Add-Ons	20
Helicopter Experiences	21
Sky Diving	
Parasailing	22

### THE OCEAN

Diving	23
Cruising Catamaran, Sea Life & Historical Tours	24

### THE LAND

Golf	
Kauri Cliffs	
Waitangi Golf Club	25
Horse Trekking	
Mountain Biking	26
Cultural Tours	
Kiwi North, Whangarei	
Waitangi Treaty House	27
Wineries, Breweries & Restaurants	28
Transfers to Helena Bay Lodge	29

## ON-SITE

### THE MAIN HOUSE

The Gift Shop	30, 31
Room Information	32
Caring Luxury for Clean, Green New Zealand	33

# THE MAIN HOUSE



## DON ALFONSO 1890

Helena Bay has brought the celebrated Michelin starred Ristorante Don Alfonso 1890 of Southern Italy to New Zealand. Don Alfonso's philosophy of respecting the local food culture, while incorporating the age-old traditions of the Sorrento peninsula and the Amalfi Coast, will define the hospitality experience at Helena Bay. Under the direction and the influence of Don Alfonso's philosophy, Helena Bay is proud to offer guests 'Estate to Plate' cuisine. The menus, carefully crafted and changed daily, are created following the Don Alfonso philosophy.

Breakfast – from 7.00am to 11.00am

---

Lunch – from 12.00pm to 3.00pm

---

Pre-Dinner Drinks & Canapés – from 6.00pm to 7.00pm

---

Degustation Dinner – from 7.00pm to 10.30pm

---





## DINING OPTIONS

Served on exquisite dinnerware by Villeroy & Boch, meals at Helena Bay will never feel repetitive. Each night the choice of dining venue is yours; an elegant candlelit dinner in front of one of the many roaring log fires or on the terrace looking out to the Pacific Ocean. These are just some of the options. During the day, poolside lunches or a picnic on one of Helena Bay's private beaches are available. Whatever your mood, the Chefs and Lodge Staff are on hand to look after your every wish.

## DEGUSTATION DINNER

Our talented Chefs prepare a different five-course degustation menu every night, showcasing their signature dishes. You can choose to have a lighter three-course option if you wish – this menu will take you through a beautiful selection of flavours, we often think the dishes look too good to eat! Our reception team will email you a food preference form prior to your arrival, encouraging you to list any dietary requirements and of course any favourites you would like included.

## PRIVATE DINING

### THE DEN

The Den is our smallest, most intimate private dining area. Comfortably seating two persons this intimate room hosts our library along with a log fire. This is also where our selection of board games is kept. A cosy space to spend a romantic evening with your loved one.

### THE FORMAL LOUNGE

The Formal Lounge is our larger private dining room and has a wide screen television. A great private space to host a business meeting or if you simply can't miss that game!

### THE FORMAL LOUNGE LOGGIA

The Formal Lounge Loggia is set up for you outside where you can admire the stunning surrounding sea views. Don't worry about getting cold as your dining is set up next to our outside fire place. With prior notice, we will have your exclusive evening set up and tailored to suit your requirements.



## THE WINE CELLAR

The wine cellar at Helena Bay has more than 240 selections and over 2,100 bottles of carefully selected New Zealand and international wines; some are true finds which, in the hands of our Wine Manager, are the perfect companions for the exquisite meals served in our many dining venues. Please ask a member of staff if you would like a tour of our wine cellar.



## THE FIRE PIT

With clear skies and very little light pollution, Helena Bay Lodge is in an ideal location for stargazing. We have an outdoor sunken fire pit that offers ambiance and fresh air to enjoy in solitude or with friends – the Southern Hemisphere skies are truly breath-taking. We urge you to enjoy your pre-dinner drinks by the fire and indulge in our selection of canapés while watching the sun go down. It's an experience you'll never forget.



## PICNICS

We offer a delicious spread to enjoy at any location on the property. Mohei Beach is a popular picnic spot – the pavilion is a spectacular place for alfresco dining and can be booked with prior arrangement. There are endless locations to explore, including another three private beaches – why not collect your takeaway picnic basket with one of our Polaris 4WD Rangers, take a drive and find your own perfect place for a bite? Alternatively, allow us to prepare a unique picnic setting at a destination of your choice. Our menu can be altered to suit any dietary requirements upon request.



# WELLBEING



## SPA WORLD

Constructed to reflect the character of a traditional Russian Banya (bathhouse) our Spa World and pool is exquisitely decorated with over a million ceramic tiles imported from Italy. It houses a dry sauna, steam room, cool plunge pool and retreat room along with private changing rooms. Don your dressing gown and slippers as we welcome you to indulge, enjoy, relax and unwind.

Spa World Hours – from 5.00am to 10.00pm

## GYMNASIUM

Looking for a way to start your day full of energy? Our gymnasium is open 24 hours a day and is fully equipped to include a treadmill, exercise bike, elliptical cross trainer, upper body trainer, rowing machine as well as free weights and gymnasium accessories. We have complimentary water and soft drinks available and the Spa is just next door.



## SWIMMING POOL

The central courtyard of the lodge surrounds a spectacular 25-metre heated swimming pool which is kept at 28°C and opens from 5.00am to 10.00pm. The outdoor pool is ideal for gentle morning exercise or to unwind after a busy day. Afterwards, why not enjoy the opportunity to lounge on our poolside terrace and soak up the sun.



*Use of Spa World, gymnasium and swimming pool are complimentary for guests.*

# MASSAGE & FACIAL THERAPY



60-minute massage	\$ 242
90-minute massage	\$ 362
120-minute massage	\$ 483
90-minute facial	\$ 400

## MASSAGE THERAPY

Our experienced and highly qualified therapists offer tailored massage therapy in a comprehensive, holistic approach. After a thorough consultation, our therapists will offer advice on the most beneficial, personalised massage therapy to achieve optimal results, utilising a combination of the following therapies:

- Swedish
- Shiatsu
- Sports
- Reflexology
- Deep Tissue
- Trigger Point Therapy
- Joint Mobilisation and Articulation
- Pregnancy Massage
- Myofascial Release

Relax a little with luxurious massage therapy, easing muscles, soothing nerves, and revitalising joints, then unwind in the idyllic and tranquil surroundings of the Spa World. Helena Bay Spa is dedicated to embracing the harmony between luxury and nature.

## FACIAL THERAPY

Pamper yourself further with a facial treatment, combining specialist massage techniques such as myofascial release, craniosacral, and acupressure, all while harnessing the power of essential oils. This beautifully aromatic 90-minute facial, lifts, plumps, tones, and smooths, leaving your skin radiant and dewy, while supporting and enhancing the body's own healing response. This totally natural, non-invasive treatment can help reverse some of the adverse effects that have occurred to your skin and facial muscles.

Massage and facial therapy are available seven days a week between the hours of 9:00am and 6:00pm. Treatments requested outside of these hours are subject to availability and will incur a \$150 surcharge.



# WELLBEING SPECIAL PACKAGES



Our wellbeing packages have been perfectly created to help balance your mind, body, and soul. Simply enquire at time of booking to add either package to your reservation.

## ATAAHUA PAMPER PACKAGE

**\$1160**

*Ataahua translates to 'beautiful' in Te Reo – New Zealand's native language.*

We have created the perfect package for those who wish to celebrate their honeymoon with us here at Helena Bay. This add on can be used all year round and includes:

- 90-minute massage therapy for both guests
- 60-minute facial for one guest
- Private picnic set up for two at our beach front pavilion
- Boutique Treat Basket of luxurious local treats, specifically designed for Helena Bay Lodge including a selection of natural products to promote rest and relaxation



## AROHA PACKAGE

**\$960**

*Aroha translates to 'love' in Te Reo – New Zealand's native language.*

This package is a perfect combination of tranquillity, luxury and love – popular among our honeymooners.

- Bottle of NZ sparkling wine and chocolates in room on arrival
- 90 minute massage therapy for both guests
- Private picnic set up for two at our Mohei Beach pavilion
- Couples cooking class



*A minimum two-night stay applies for wellbeing packages. Please inform us in advance of any special requests or dietary requirements. We will do our best to accommodate you where possible. The use of our Mohei Beach pavilion is subject to weather conditions and availability on a first-come-first-served basis – alternative locations are available. Cooking class available 1st Sep – 31st Oct & 1st Mar – 31st May.*

# THE LAND



## POLARIS 4WD RANGERS

We have Electric 4WD Polaris Rangers comfortably seating two persons to use any time during your stay. With over 800 acres to explore, why not make your way to the highest point on our property (near our Heli Pad) to watch the sunset or take a trip to one of our four private beaches. Just ask a member of staff for a set of keys.

## MOHEI PAVILION

We have a specially designed day pavilion at one of our most beautiful private beaches, Mohei Bay. It houses a kitchenette, living room, bathrooms, showers, and sun loungers along with a fabulous outdoor area – perfect for a day escape within the property.

Mohei Pavilion is available to book exclusively any time during your stay free of charge. If you are feeling adventurous you can choose to kayak or paddleboard there by sea too. Not only do we have complimentary non-alcoholic beverages, we also have a fantastic take-away picnic menu which can be requested to be set up at a pre-arranged time.



## FARM & GARDEN TOURS

A farm tour is a must-do whilst staying with us. One of our knowledgeable farmers will take you through the ins and outs of life on the Helena Bay farm, from feeding the goats and donkeys to mustering our wagyu cattle to watching our bees produce our very own honey blends.

The farm and gardens fuel our 'estate-to-plate' menu featuring world-class cuisine from the celebrated Italian Michelin-starred 'Ristorante Don Alfonso 1890'. An informative way to explore our magnificent property, learn how we sustain ourselves whilst admiring the breath-taking views with many furry friends to be made along the way.

Farm and Garden tours are available from 9.00am to 3.00pm daily. Subject to availability and weather permitting.



*Use of the rangers, Mohei Pavillion (subject to availability), farm and garden tours are complimentary for guests.*

## WALKS ON THE PROPERTY

We have many beautiful walking trails on the property. They are signposted for your convenience. They showcase the beautiful fauna and flora that New Zealand has to offer, the flora is particularly unique in New Zealand as it has evolved in isolation for millions of years.

In the summer months the coastline of the property blazes red with glorious pohutukawa – also known as the 'New Zealand Christmas tree'. Our walking trails will take you through peaceful native bush where you will see varied plant and animal life, including the silver fern or 'ponga' which is New Zealand's national symbol.



# THE LAND

## BIRD LIFE

We have many unique and beautiful birds that wander and nest on our 800 acres. In every room you have a set of binoculars to view all the beautiful birds from your balcony or go safari-style in one of our Polaris 4WD rangers and head out bird watching for an afternoon. You might see brown teal duck, paradise ducks, pukeko, heron, fantail, kingfisher, tui, weka, hawks and many more. Listen closely at night time and you will hear ruru, New Zealand's native owl. The call of the morepork is iconic in New Zealand, with their haunting 'more-pork' cry being heard in our native forests from dusk through to dawn.



## MOUNTAIN BIKES – ELECTRIC & MANUAL

Our trails aren't just for walking, we also have mountain bikes and top of the range electric bikes for you to use. From beginner to advanced, we have tracks for every level; a great way to cover a lot of ground in a short space of time.

Additional maps are available to show the extended local area and communities, should you wish to venture further afield off the property. Speak to a member of staff who can recommend a local cycling route depending on how far you would like to go.



## TENNIS COURT

Our tennis court is open to guests all year around and is floodlit for those who wish to play in the evening. If you don't have a partner to practice your backhand with we have a tennis ball machine which simulates playing, along with other various training modes to try. Alternatively, the AstroTurf can be arranged for football, volleyball or badminton. Simply call reception in advance to arrange.



## GLOW-WORMS

New Zealand Glow-worms (*Arachnocampa luminosa*) can be found in caves or in forest settings, often on damp overhanging stream banks. Their light is made from a biochemical reaction called bioluminescence and they are able to turn it off when there is too much light, for example sunlight.

Sudden loud noises often make them glow brighter. They can be found at Helena Bay Lodge on the creek down our driveway, why not see these fascinating and magical creatures in their natural habitat?

*Use of the mountain bikes, tennis court and tour of the glow-worms are complimentary for guests.*

# CLAYBIRD SHOOTING



Aim, fire and experience the thrill of claybird shooting at our shooting range.

Hidden amidst Helena Bay's 800 acres, this picturesque, unspoiled location is the perfect spot to fire away for an unforgettable experience.

Whether you are a beginner, intermediate or advanced shooter, we have four automatic traps set at different levels, angles and speeds to suit any ability. We have both 12 gauge and 20 gauge over-and-under 'Miroku' shotguns to match your skill level. Crafted with precision, Miroku shotguns are the perfect example of what a sporting gun should be.

Ammunition is included and you have a licensed guide present during your session to give you tips on becoming a sharp shooter.

Available from 8am – 3pm.

Subject to weather and guide availability.

## PACKAGES

Beginners Package 25 Shots / \$125 per person

Advanced Package 75 Shots / \$295 per person

Need a Top Up? 25 Shots / \$90 per person



# ADVENTURE PACKAGES



Explore the spectacular Northland coastline from our luxury cruising and fishing vessel 'Ruru' on a two-hour cruise. Practice your aim shooting clay birds whilst taking in the stunning views of the South Pacific Ocean. One of our knowledgeable farmers will also take you on an immersive tour of the historic property – from feeding the donkeys and alpacas to learning all about our resident kunekune pigs and Wagyu cattle.

## ADVENTURE PACKAGE

**\$1,796**

A package designed for those who want to get a taste of the great outdoors during their stay. This consists of:

- 2-hour guided farm tour of the property
- Claybird shooting for two
- 2-hour mini-cruise on Ruru
- Takeaway picnic lunch of your choice

*A minimum three-night stay applies for our adventure package. Please inform us in advance of any special requests or dietary requirements. We will do our best to accommodate you where possible.*



# THE OCEAN



## FISHING

Keen on fishing but don't want to venture out too far? Then why not enjoy an afternoon by the water on our very own pontoon. We have an extensive range of top quality fishing equipment and can put down burley to attract plenty of fish.

Cast out into the reef waters of Helena Bay where you can find an abundance and vast variety of fish. Snapper is one of New Zealand's highly prized eating fish and is often caught off our jetty or surrounding rocks. Bring back any 'keepers' and our Head Chef will prepare and cook it for you – it doesn't get much fresher than that!

*Please be aware that New Zealand has strict marine conservation laws, including size and quantity of catch. We will provide you with all necessary measuring equipment and will advise you of your catch limit for each species.*

## KAYAKING

We have a beautiful and fascinating natural coastline waiting for you to explore. We have top of the range Barracuda Kayaks for you to try, including fishing kayaks and our incredibly light weight sea kayaks. Not only is it a great way to explore our property from the water it is also a great way to improve your fitness and strength.

## STAND UP PADDLEBOARDING & SNORKELING

With a range of wetsuits, fins and snorkel gear why not set off on an adventure and discover the local shorelines nearby? We have multiple stand-up paddleboards, a great activity to perfect your balance and get great views as you surf along the sea. If you're doing it right, you won't even get wet!



*Use of the fishing equipment, kayaks, paddleboards and snorkeling gear are complimentary for guests.*

## BOAT CHARTER



### RURU

Helena Bay Lodge owns and operates *Ruru* – a 14.2m (46.5ft) luxury cruising and fishing vessel. Designed from the keel up with safety and comfort in mind, it comes fully equipped with two bathrooms and a hot freshwater shower. Spacious indoor and outdoor areas ensure that no matter the weather, enjoyment, comfort and shelter from the elements are available. The cabin is also fully air-conditioned for summer.

*Ruru* is the perfect vessel for fishing the local waters, and we have all the equipment required, no matter which type of fishing you enjoy.

For those wishing to explore the nearby coastline, Bay of Islands and Poor Knights Islands our friendly crew can take care of up to twelve guests at a time. We also have stand up paddleboards, kayaks and snorkeling gear onboard, along with wet weather jackets if required.

Several trip options are available, including full and half-day charters. All our trips can be customised to ensure everyone makes the most of their time on-board.



# RURU PACKAGES



## MINI CRUISE CHARTER

A 2-hour trip around the beautiful local bays and beaches with a chance to do some kayaking, snorkelling and stand-up paddle boarding along the way.

**2 hours: Prices starting from \$2050**

---

## TAILOR MADE

You decide how you would like to spend your 4-hour cruise. There are many beaches and bays in the local area to be explored. Enjoy some kayaking and paddle boarding or drop a line in the water and try your luck for the catch of the day!

**4 hours: Prices starting from \$3250**

---

## HALF DAY CHARTER

**4 hours: Prices starting from \$3250**

---

## HOLE IN THE ROCK & WHALING STATION

A 4-hour cruise up to Cape Brett to explore the Hole in the Rock and surrounding area. On the way home, you call into Whangamumu Harbour, the site of a historic whaling station, which was active up until the 1940s.

## FISHING & LEISURE CRUISE

A 4-hour charter around some of the best fishing spots in our spectacular local area, tailored to your desire by our experienced professional skipper. Bring your catch of the day back to the Lodge and our Executive Chef will prepare it for your lunch or dinner.

## POOR KNIGHTS TASTER

The volcanic landscape is breathtaking, and the many caves and archways make it a unique area to explore, both on the surface and underwater.



# RURU PACKAGES



## FULL DAY CHARTER

8 hours: Prices starting from \$4750

## FISHING & POOR KNIGHTS

Take *Ruru* to the world-famous marine reserve, Poor Knights Islands, for an unforgettable experience. Warmed by currents from the Coral Sea, the 11-million-year-old Islands' volcanic origins have created a spectacular array of caves, drop-offs and tunnels. Rikoriko cave is a must-see. Go for a snorkel and see which of the 125 different species of fish you can spot, or view from above on a kayak or paddleboard. Take a picnic lunch from the Lodge to enjoy on board while viewing the abundant biodiversity that the Poor Knights Islands have to offer.



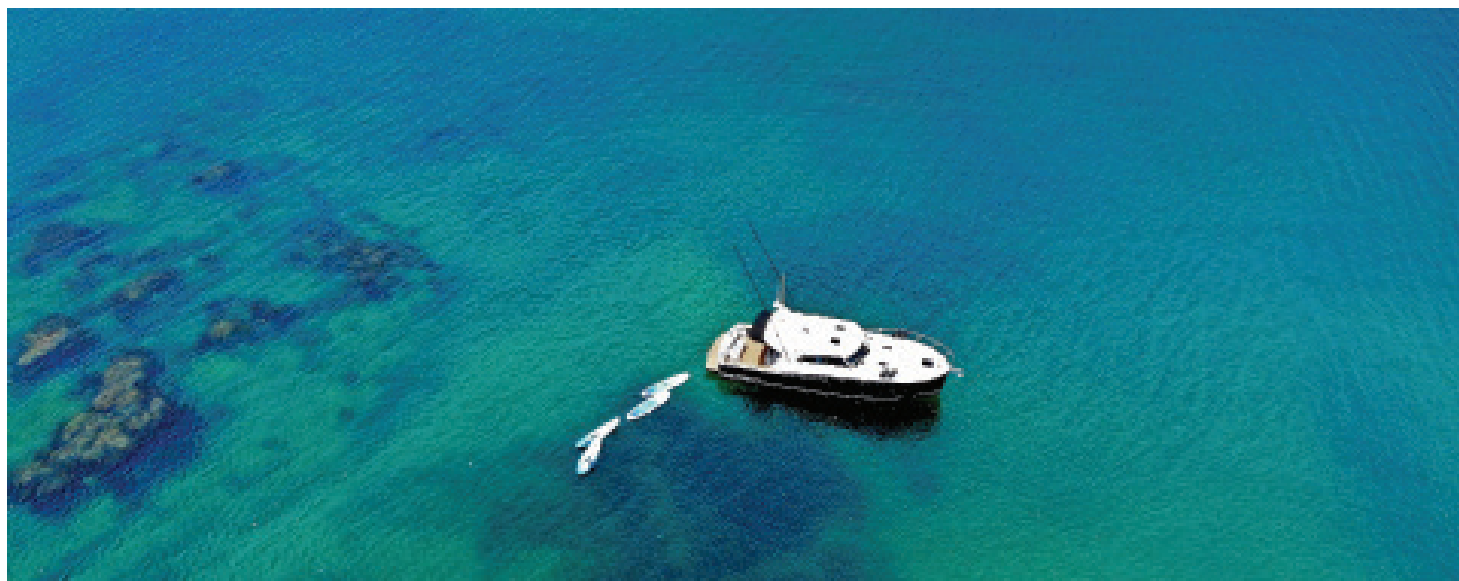
## TAILOR-MADE FISHING

An 8-hour charter around some of the best fishing spots in our spectacular local area, tailored to your desire by our experienced professional skipper. Bring your catch of the day back to the Lodge, and our Executive Chef will prepare it for your lunch or dinner.

## BAY OF ISLANDS EXPLORER

A full-day cruise around the beautiful Bay of Islands. Choose which Islands you would like to stop off at along the way... like around the stunning Moturua Island; snorkeling at Robertson Island; or maybe Urupukapuka for an ice-cream on the beach and a kayak or paddle board around the many coves and beautiful beaches. Take a picnic lunch from the Lodge to enjoy on board *Ruru* in an idyllic bay or take ashore for a picnic on a white-sandy beach.

## RURU PACKAGES



### ADD ONS

Prices on application with full-day charter

---

### LUNCH ASHORE

Choose from a selection of fantastic local restaurants and wineries for lunch and / or wine tasting.

### SEA & SKY

Combine a full day boat charter with a helicopter package. Options include landing on the Hole in the Rock and trips to Cape Reinga – the northernmost tip of the North Island.

### TRANSFERS

Prices on application

---

We can offer transfers from Auckland Airport or Bay of Islands (Kerikeri) Airport on our helicopter, subject to availability and weather conditions. Please enquire directly to [info@helenabay.com](mailto:info@helenabay.com) for more information.

**Cancellation Policy:** *There is no cancellation penalty for guests booking when they arrive for a trip during their stay. Helena Bay Lodge reserves the right to cancel any trip before departure due to unforeseen circumstances including weather. In this instance a full refund will be provided if the trip cannot be re-scheduled during your stay. For bookings made in advance of check-in: less than 72 hours – 100%; 72 hours- 7 days – 50%; 7 days- 30 days – 25%.*



# OFF-SITE

## ACTIVITIES & EXPERIENCES





## UP IN THE AIR



### Our Helicopter Specifications

Engines: 2 x Pratt and Whitney  
PW207D

Single pilot IFR

6 Passenger Seats

Air conditioning

Cruise speed: 155kts (290km/hr)

Leather interior

Bose active noise  
reduction headsets

2 Pilots available on request

Weight restrictions apply

### AGUSTAWESTLAND 109S GRAND

Helena Bay Lodge owns the only AgustaWestland 109s Grand in New Zealand. It is a premium, new-generation, light twin-engine helicopter enhanced with the latest global navigation satellite system for all weather operations. Under Instrument Flight Rules (IFR) our helicopter can be flown by navigational reference to instruments and radio or satellite aids.

Pilots must be specially trained, endorsed and regularly checked for application of these skills. This allows our clients to relax in the knowledge their flight can continue in poor weather or at night and that it will be a pleasant experience. This VIP aircraft features an air-conditioned interior with leather seats, spacious cabin, high strength airframe and crash-resistant systems for passenger comfort and safety.



# LUXURY HELICOPTER TOURS

## IN HELENA BAY LODGE'S AGUSTAWESTLAND 109S GRAND

### SCENIC FLIGHT

This scenic flight will showcase New Zealand's nearby stunning scenery from the air. Your very own experienced and knowledgeable pilot will be your tour guide and will take you over breath-taking views that are not to be missed. We are happy to tailor-make your day for you: Why not fly right up to the tip of the North Island, Cape Reinga, or be dropped off in Paihia and met by a boat, so you can experience New Zealand from the air and the ocean all in the same day!

Prices starting at \$7,500 maximum 6 people

(weight restrictions apply)



### WAIHEKE ISLAND WINE TASTING & LUNCH HELI TRIP

Sit back and relax as you enjoy the scenic helicopter flight over the Hauraki Gulf to the stunning Waiheke Island. Let your taste buds come alive as you sample some of the best wines on offer and then sit down to enjoy a delicious lunch at a fabulous island vineyard.

Prices starting at \$11,500 maximum 6 people

(weight restrictions apply)



### WAITOMO & HOBBITON HELI TRIP

Travel by helicopter and tick off two amazing attractions New Zealand has to offer in one day! Experience magical Waitomo and see the thousands of other-worldly glow worms with your own eyes. Next stop is Hobbiton where you will have a 2 hour private tour of the famous movie set. Optional add on: Stop off at beautiful Waiheke Island to savour a glass of vino at one of the top wineries the Island has to offer.

Prices starting at \$19,850 maximum 6 people

(weight restrictions apply)



# HELICOPTER TRANSFER ADD-ONS



MAKE THE MOST OF YOUR HELICOPTER TRANSFER TO HELENA BAY LODGE BY BOOKING ONE OF OUR DISCOUNTED ADD-ON'S...

## SCENIC FLIGHT ADD-ON

Fly over Helena Bay Lodge and continue North for a 20 minute scenic flight over the Bay of Islands. This will give you the chance to see some of the 140 subtropical islands from the air. You will also get to fly over Russell, the first permanent European settlement and seaport in New Zealand. You will also view the Hole in The Rock, the Bay of Islands iconic landmark.

## WAIHEKE STOP ADD-ON

Arrive in style and detour to Waiheke Island, based in the Hauraki Gulf, and stop at one of the beautiful wineries for wine tasting before continuing to the Lodge.

## WEST COAST ROUTE ADD-ON

Arrived by helicopter? Why not pick a different route for your departure? Head South and fly over Gibbs Farm and along the West Coast beaches Muriwai, Piha, and Karekare before making your way to Auckland Airport.

## HELICOPTER DEALS

If you are arriving or departing by helicopter you can receive a discount of up to 20% for any of our Luxury Helicopter Tours. This applies on the day following your arrival and the day prior to your departure. We will have our pilot and helicopter stay overnight ready for your use!

## ITINERARY CREATOR

If you would like to create your own itinerary to make your trip to New Zealand unforgettable then just let us know your hot spots and we can create your unique itinerary! The sky is not the limit, it's your playground!

Please enquire for a quote.

# HELICOPTER EXPERIENCES

## HELI FISHING

Allow us to organise a rock fishing adventure to remember! Experience a completely private fishing retreat in the rich and diverse marine habitat that New Zealand has to offer. Not only will you have a bird's eye view of the stunning scenery making up the land and seascape below, you might even be lucky enough to see dolphins, whales and sting-rays. The trip duration is roughly 5-6 hours and a picnic lunch is included for you to enjoy while waiting for the big one to bite.

**Helicopter:** Squirrel AS355

Maximum capacity of 5 people.

**Heli Fishing prices starting from \$12,265 maximum 5 people**

---



## HOLE IN THE ROCK HELI TRIP

We offer a unique opportunity with a local provider to take a helicopter flight around the Bay of Islands before landing on the North Island's iconic 'Hole in the Rock' - Motu Kōkako. Step out of the helicopter and stand on the steep cliffs which reach over 150m high and take in the breath-taking and humbling view that very few people will be lucky enough to experience.

**Helicopter:** Bell Long Ranger Turbine

Maximum capacity of 5 people.

**Prices starting from \$4,350 for 2 people**

---



## HELI TOUR OF CAPE REINGA WITH DUNE SURFING & QUAD BIKING

This day is for our adventure seekers! You will helicopter to Cape Reinga for a tour of the far north, enjoying an aerial view of the famous lighthouse, 90 Mile Beach and the stunning coastline. Dune surf your way down the Te Paki sand dunes and get your adrenaline pumping. A short helicopter ride later and you will find yourself in Henderson Bay exploring the remote beaches and scenery on quad bikes. This action-packed day will not disappoint!

**Helicopter:** Bell Long Ranger Turbine

Maximum capacity of 5 people.

**Prices starting from \$10,460 for 2 people**

---





# TAKE TO THE SKY!



## SKY DIVING

Calling all thrill seekers! Fly up to 16,000ft in the air and soak up the spectacular views of the 144 islands that make up the Bay of Islands. Experiencing up to 60 seconds of free fall is something you'll never forget – we guarantee you will be buzzing for the rest of your stay!

9,000ft Jump	\$299 per person
--------------	------------------

12,000ft Jump	\$329 per person
---------------	------------------

16,500ft Jump	\$419 per person
---------------	------------------

20,000ft Jump	\$559 per person
---------------	------------------

*Private Transfer from Helena Bay Lodge to Kerikeri*

We can arrange your road transfer to and from Kerikeri, it is approximately a 1 hour and 15 minute drive.

Prices start from \$760 plus \$100 per hour waiting fee.



## PARASAILING

Sit back, relax and enjoy the beautiful and peaceful scenery of the Bay of Islands from 1,300ft in the air. You have the option of flying solo, flying tandem or – if that's not enough – you can fly triple too! A great opportunity to feel like a bird and get some great shots from the sky.

Single Parasail Flight Price	– from \$129 per person
------------------------------	-------------------------

Double Parasail Flight Price	– from \$99 per person
------------------------------	------------------------

## PRIVATE CHARTERED PARASAIL TRIP

This trip lasts about 1 hour 30 minutes and can hold up to 12 people on the boat taking turns to parasail, with each parasail flight lasting about 12 minutes in the air.

Price	\$950.00
-------	----------

*Transfer from Helena Bay Lodge to Paihia*

We can arrange your transport there and back, it is approximately a 1 hour drive.

Prices start from \$900 plus \$100 per hour waiting fee.



# DIVING



Do you fancy diving at one of the world's top dive locations? Poor Knights Marine Reserve is a must-do destination for any diver visiting New Zealand and the South Pacific.

We can arrange trips to suit every level of experience meaning everyone can enjoy these world-renowned waters. Why not try our day trip with your own private dive boat picking you up from our pontoon?

*Padi Certificate required for all dive trips, please enquire about a try dive or refresher dive if you do not have a Padi Certificate or if you have not dived in the last 12 months.*

## PRIVATE DIVE PACKAGE FROM HELENA BAY PONTOON

**\*Most Popular**

This includes pick up and drop off from Helena Bay Lodge Pontoon, and all scuba equipment (lunch not included). The dive boat is 35ft/10.6m with a full sheltered cabin, small galley, toilet and a hot fresh water shower. There are 2 open step dive ladders making getting back on board the boat a breeze.

Prices starting from \$3,650

## PRIVATE DIVE PACKAGE FROM TUTUKAKA MARINA

You will have the same dive boat as above and all scuba equipment is included (lunch not included). Guests will need to make their own way to the Tutukaka Marina for an 8.15am start. Return time to the Marina is 4.30pm. Please note, the drive is approximately 1 hour from Helena Bay Lodge.

Prices starting from \$2,150

## GROUP DIVES

If you are happy to dive in a group environment, you may drive or take a transfer to Tutukaka Marina to meet the boat for an 8.15am start. Please inquire with reception to book.

# CRUISING CATAMARAN, DOLPHIN & SEA LIFE EXPERIENCES



Another fabulous way to see the Bay of Islands is by catamaran. Whether you relax in the spacious saloon or sit up forward and lounge on beanbags, you will be able to take in a little slice of paradise. With protected marine life all around in the pristine, calm waters, you will explore some of the 144 islands that the Bay of Islands has to offer. There are four kayaks, one stand-up paddleboard, as well as snorkel gear and fins for you to enjoy.

Departing from Russell

Day Cruise is from 10.00am to 4.00pm

Sunset Cruise is from 4.30pm to 10.30pm

*On-board lunch or take-away Helena Bay picnic are available with prior notice, price not included in the rate.*

**Prices starting from \$2,475 (private charter)**



*Please note the following experiences are group tours and private options are not available.*

## ‘HOLE IN THE ROCK’ DOLPHIN CRUISE

Set off on a 3 hour Bay of Islands cruise in search of dolphins and other marine life. Enjoy views from a catamaran dolphin seeker and journey right to the end of Cape Brett Peninsula, to the famous Hole in the Rock on Motu Kōkako Island.

Departs Paihia 9.00am | Departs Russell 9.10am

*On-board lunch or take-away Helena Bay picnic are available with prior notice, price not included in the rate.*

**Price \$245 per person**

## ‘THE CREAM TRIP’ CRUISE

Take a cruise through the Bay of Islands, following the original cream delivery route from 1927. This is the perfect cruise for nature lovers, and the most extensive historical cruise in the Bay. Enjoy sights such as the impressive Black Rocks, experience the famous Hole in the Rock and explore Urupukapuka Island during the Island stop-over. With 7 hours – this guided tour really is the cream of the crop.

Departs Paihia 9.30am | Departs Russell 9.40am

*On-board lunch or take-away Helena Bay picnic are available with prior notice, price not included in the rate.*

**Price \$138 per person**

*Private transfer to Russell return*  
Approximately a 1-hour drive.  
Prices start from \$920 plus a \$100 per hour waiting fee.

*Helicopter transfer to Otehei Bay*  
The journey takes approximately 27 minutes.

**Helicopter:** Bell Long Ranger Turbine.

Trip includes return journey, helicopter does not wait. Please note this helicopter carries a maximum of five people, and weight restrictions apply:  
Prices starting from \$4,300.



## GOLF



If you enjoy golf, then look no further. We have some world-renowned courses nearby, just waiting for you to try. Boasting some of the most majestic views in the golfing world, let us organise a bespoke golf tour you won't forget! We can even arrange a helicopter pick up and drop off for those special courses a little further afield. Fit for a President! Please enquire for prices.

### KAURI CLIFFS

Kauri Cliffs was designed and built by David Harman of Golf Course Consultants, Orlando Florida. The par 72 championship golf course measures 7,119 yards / 6,150 metres and offers five sets of tees to challenge every skill level. Fifteen holes view the Pacific Ocean, six of which are played alongside cliffs which plunge to the sea. The beautiful inland holes wind through marsh, forest and farmland. Kauri Cliffs is currently ranked in the Top 100 Greatest Golf Courses in the World.

#### *Road Transfer to Kauri Cliffs*

We can arrange your transport there and back, it is approximately a 1 hour and 40 minute drive. Prices start from \$1,080 plus \$100 per hour wait time.

#### *Helicopter Transfer to Kauri Cliffs*

Allow us to arrange your helicopter there and back, it is approximately a 21 minute flight each way.

#### **Helena Bay Lodge Helicopter:**

AgustaWestland 109s Grand. Journey there and back inclusive of wait charge: Prices starting from \$9,070

**Helicopter:** Bell Long Ranger Turbine. Journey there and back, helicopter does not wait: Prices starting from \$4,910

### WAITANGI GOLF CLUB

Waitangi Golf Club is a local public golf course in Waitangi, just 10 minutes from the Bay of Islands town of Paihia. The Waitangi Golf Course not only provides exciting and ever-changing challenges to the golfer but also the most tremendous panorama of sea and island views. These views are complimented by well-groomed greens and fairways surrounded by areas of flowering native trees, providing sanctuary for many varieties of native birds.

#### *Road Transfer to Waitangi Golf Club*

We will arrange your transport there and back, it is approximately a 1 hour and 10 minute drive. Prices start from \$900 plus \$100 per hour wait time.

#### *Helicopter Transfer to Waitangi Golf Club*

We will arrange your transport there and back, it is approximately a 12 minute flight each way.

#### **Helena Bay Lodge Helicopter:**

AgustaWestland 109s Grand. Journey there and back inclusive of wait charge: Prices starting from \$8,500

**Helicopter:** Bell Long Ranger Turbine. Journey there and back, helicopter does not wait: Prices starting from \$3,720

# HORSE TREKKING & BIKING



Horse trekking is a wonderful way to see the stunning Tutukaka coastline, with expansive views stretching north and out to the Poor Knights Islands. We work with a boutique provider who takes complete care of you while enjoying a comfortable ride with their beautiful well-loved horses. We can also include the opportunity to swim with the horses in the ocean!

## SECLUDED BEACH RIDE

Duration: 2 hours.

Experience Level: Confident beginner, intermediate and up. Follow farm tracks through scenic farmland with stunning ocean views, reaching a secluded beach, and return.

**\$250 per person (min. 2 people required)**

(Picnic lunch provided by Lodge at additional cost)



## TOP RIDE

Duration: 3 to 3.5 hours.

Experience Level: For the experienced rider. The Top Ride loops through steep Northland farm tracks, reaching magnificent views of the Pacific Ocean. Stop for a break at a secluded beach and then return by following the native bush line and private tracks home. The Top Ride can include an option to swim with the horses.

**\$345 per person (min. 2 people required)**

(Picnic lunch provided by Lodge at additional cost)

### Road transfer to Waitangi

#### Mountain Bike Park

Approximately 1 hour and 10 minute drive. Prices start from \$900 plus \$100 per hour wait time.

### Helicopter transfer to Waitangi

#### Mountain Bike Park

Approximately a 12 minutes flight each way.

### Helena Bay Lodge Helicopter:

AgustaWestland 109s Grand.

Return journey, inclusive of wait charge. Prices starting from \$8,500.

### Helicopter: Bell Long Ranger

Turbine. Return journey, helicopter does not wait. Prices starting from \$3,720.

## WAITANGI MOUNTAIN BIKE PARK

Adrenaline and fitness all in one! Mountain bike through almost 50 kilometres of world-class trails of varying difficulty. From downhill riding, jump trails and cross country right through to beginners, there are tracks to suit all ages and levels of experience. Bike hire includes:

- Park entry and map
- Helmet, bottle cage and gel seat

Lunch is not provided, however with prior notice Helena Bay can make a picnic for you. Alternatively, there is a café on-site. Toilet facilities are also available.

### Bike Hire: Full Day (8am – 5pm)

Quality Full Suspension Mountain Bike – **\$99 per person**

Electric Full Suspension Mountain Bike – **\$149 per person**

### Bike Hire: Half Day (Up to 4 hours)

Quality Full Suspension Mountain Bike – **\$79 per person**

Electric Full Suspension Mountain Bike – **\$129 per person**

## CULTURAL TOURS



### WAITANGI TREATY GROUNDS

Learn New Zealand's history of how two peoples came together as one under the Treaty of Waitangi, Te Tiriti o Waitangi. This is an absolute 'must do' for anyone visiting New Zealand. Your tour will take you through native forest with stunning views of the Bay of Islands. See the intricate carvings, traditional waka (canoe) and experience the hāngi. Not only will you enjoy inspiring Māori cultural performances, you will discover the momentous events that shaped our nation in 1840.

**Adult day pass \$50**

---

#### *Road Transfer from Helena Bay Lodge to Waitangi Treaty Grounds*

We will arrange your transport there and back, it is approximately a 1 hour and 10 minute drive. Prices start from \$900 plus \$100 hour wait time.

### KIWI NORTH

Do you want to see New Zealand's national icon in the flesh? How about the last living relative of the dinosaur? Kiwi North is a must visit. You can wander around the Museum and Heritage Park and then see the kiwis up close in the Kiwi House, as well as New Zealand's most iconic reptile, the tuatara.

**Adult day pass \$20**

---

Complementary private tour of Kiwi House & Museum available upon request – subject to availability.

#### *Private Transfer from Helena Bay Lodge to Kiwi North*

We can arrange your road transfer there and back, it is approximately a 1 hour drive. Prices start from \$1,000 plus \$100 per hour waiting fee.



# WINERIES & RESTAURANTS

## WINERIES

### **Marsden Estate**

56 Wiroa Rd, Kerikeri 0293 | T: 9 407 9398

Marsden Estate is the perfect place for a long leisurely lunch. With a mouth-watering menu featuring locally sourced produce, their wonderful courtyard dining space overlooking the lake, garden and vineyard will guarantee a relaxed afternoon. Pair this with their award-winning wines and you can't go wrong.

### **Ake Ake Vineyard Restaurant**

165 Waimate N Rd, Kerikeri 0293 | T: 9 407 8230

Set amongst the vines this bistro-style restaurant is paramount to producing dishes that are honest, wholesome and full of flavour. With a friendly atmosphere, locally sourced ingredients and an ever-adapting menu complimented by Ake Ake's fabulous award-winning wines, this is an opportunity you do not want to miss.

### **Paroa Bay Winery & Restaurant Sage**

31 Otamarua Rd, Russell 0271 | T: 9 403 8270

Using traditional techniques Paroa Bay boasts distinctive handcrafted wines of character in low yields, reflecting the white clay soil and warm climate. Their restaurant, Sage offers outstanding authentic Italian cuisine made with fresh local ingredients. It can only be a recipe for success!

### **Omata Estate & Kitchen**

212 Aucks Road, Russell 0272 | T: 9 403 8007

Serving gourmet locally produced platters and wood-fired pizzas this relaxed style eatery oozes rustic charm with a modern touch. Beautiful views which overlook the ocean and wines that are bold, flavoursome and full-bodied produced using traditional techniques.

## RESTAURANTS

### **Helena Bay Café**

1392 Old Russell Rd, Northland 0184 | T: 9 433 9616

Helena Bay Café, with its stunning ocean views, art gallery and sculpture garden never fails to please. Fully licensed, they have a great brunch menu alongside some delicious homemade cakes and snacks. Their carrot cake is our favourite!

### **The Duke of Marlborough**

35 The Strand, Russell 0202 | T: 9 403 7829

Located on the waterfront of Russell in the Bay of Islands, the Duke of Marlborough offers an outstanding restaurant. This beautiful and historic building was the first establishment in New Zealand to hold a liquor license. The Duke of Marlborough serves up a range of New Zealand's favourites and is a great spot to visit.

### **The Gables Restaurant**

19 The Strand, Russell 0202 | T: 9 403 7670

Set in a heritage building in a charming seaside town, The Gables serves fine food in a relaxed atmosphere. With an international team of chefs, the menu emphasizes the freshest seafood as well as grass-fed beef and lamb in traditional menus with a Northland touch.

## BREWERY

### **McLeod's Brewery & Pizza Barn**

2 Cove Rd, Waipu 0510 | T: 9 432 1011

McLeod's Brewery was recently awarded Champion Small International Brewery at the 2019 Australian International Beer Awards. From their core range to their mixed fermentation and barrel-aged 'Smugglers Bay Collection', they make good beer for every palate. To see the brewery in action, we recommend booking in advance.

# TRANSFERS TO HELENA BAY LODGE

## PRIVATE HELICOPTER SERVICES

Helena Bay has its own top-of-the-range helicopter which is faster than any other available to the public in New Zealand. The AugustaWestland AW109S Grand can travel at speeds of up to 310 km/h and will have you at the Lodge in under 45 minutes from Auckland International Airport.

There is no better way to arrive at Helena Bay, having savoured the breath-taking scenery of New Zealand from the skies. We can offer you a memorable and unique experience over the Bay of Islands and Northland with spectacular coastline views and island scenery.

Auckland International Airport to Helena Bay Lodge  
\$7,540 each way.



## PRIVATE ROAD TRANSFER

We will arrange your driver and vehicle to meet you at the airport and transfer you to Helena Bay Lodge.

Auckland International Airport to Helena Bay Lodge  
from \$1,270 each way.

Whangarei Airport to Helena Bay Lodge from \$500 each way.

Kerikeri Airport to Helena Bay Lodge from \$400 each way.



## VIP MEET & GREET AIRPORT ARRIVAL & DEPARTURE SERVICE

This includes a meet and greet at the door of the aircraft as you disembark, an escort to fast-track you through New Zealand Customs & Immigration and assistance with luggage retrieval. Once at the arrivals hall this service will cover; your transfer to a waiting Limo service, the helipad, domestic terminal or air centre for a private charter.

1-3 Guests (1 Greeter) \$525 | 4-7 Guests (2 Greeters) \$670

8-10 Guests (3 Greeters) \$845

(Reservations on public holidays will incur a surcharge)

### VIP Transfer Between Terminals

This is a VIP service for a transfer between terminals or from the helipad to the domestic terminal.

1-4 Guests (Mon-Fri 8am-5pm) \$160

1-4 Guests (after hours including weekends and public holidays) \$240

5-8 Guests \$320 (Mon-Fri 8am-5pm)

5-8 Guests (after hours including weekends and public holidays) \$425



## THE GIFT SHOP



The Helena Bay gift shop features products specifically designed to reflect the many memories made during your stay.

Our range of gifts has been selected to showcase the experience of staying at Helena Bay Lodge with clothing, cosmetics and skincare, culinary foods, as well as a range unique Helena Bay Lodge branded souvenirs for the discerning traveller. Each item evokes the charm, elegance, and environment of your stay and will help you recall the warm, welcoming service we aspire to.

*The Gift Shop is located in the Reception Office and is open from 6am – 10pm daily.*



## CLOTHING

Helena Bay Lodge's branded clothing range of polo shirts and caps are made from high quality fabrics and come in sizes of XS-XL. The material has a wicking layer that wicks moisture away from the skin, keeping the wearer dry and comfortable whilst reducing potential odours from forming.

## CULINARY

Our Don Alfonso 1890 food collection showcases carefully selected highlights of the famed culinary master. We have sauces, cooking oils and topping specialties so you can take your dining memories home with you. For those with a passion for cooking who would like to try the Don Alfonso collection themselves, we also sell the Don Alfonso 1890 cookery book and matching apron, so you can take the Italian culinary secrets to your own kitchen.

## HONEY

Our gift shop supplies high quality honey, both from local sources and our own gardens. These come in a range of UMF ratings and flavours including New Zealand's famed Mānuka honey, known for its health benefits and antibacterial properties. All honey sold in our gift shop is produced sustainably and is GE free.

## SKINCARE

*Pharmos Natur* is an award-winning, certified natural cosmetic products brand from Germany known for its high-end cosmetics and skincare line. The products are naturally free from mineral oil, parabens, and PEGs. Our gift shop has a range of *Pharmos Natur* products for you to refresh and revitalise your skin and body.

*Triumph and Disaster* is a New Zealand based skincare brand which uses natural ingredients to craft the best unisex skin, face, body, and hair care products. If you happen to forget your skincare regime at home, you can rest assured as our gift shop features *Triumph and Disaster* products including shaving cream and a travel pack for all your skincare travel needs.

## ARTISAN

Our candles have been blended and poured using 100% natural bio-degradable soy wax and premium essential oils and fragrances. The scents and names are chosen to reflect the native language and environment of New Zealand.

The glass kiwi birds are individually hand-crafted then glass blown by local artist Alistair Mead. They come in a range of unique colour blends. Our keyring collection features the native New Zealand birds our suites are named after, most of which can be found on site.

Our gift shop also offers unique Helena Bay Lodge scenic postcards which our staff are happy to post for you.



# ROOM INFORMATION

## HOUSEKEEPING

Our housekeeping team will take care to ensure that your stay at Helena Bay Lodge is luxurious and comfortable. We will endeavour to make you feel totally at home throughout your stay. Should any extra items be required that are not at hand please contact Reception.

## BEDDING

HEFEL Textil is one of the most successful and innovative bedding producers in Europe and the market leader for natural bedding products.

An ideal sleeping environment, both dry and warm, is the most important requirement for a restful and refreshing sleep. Our HEFEL KlimaControl quilts and pillows are characterised by optimum temperature-regulating qualities.

This is reached by the perfect combination of TENCEL in filling and fabric. TENCEL is a fibre made 100% from wood.

## TOILETRIES

The toiletries that have been provided in the bathrooms are an exclusive range of refreshing beauty products.

## ELECTRICITY SUPPLY

240 volts 60 cycles. Australasian (New Zealand and Australia). Adaptors can be provided for you on request.

## WATER

Helena Bay Lodge's water supply is provided from our very own private reticulated spring. The water is of natural purity and safe to drink and bathe in.

## SAFE

An in-room safe is provided for your personal items.

## INTERNET / WI FI

Wireless high-speed internet is available in your room and the main lodge at no charge. Connect to the 'HB-Guest' network and enter the guest access key displayed on the television screen in your room. Contact Reception if you need assistance.

## LAUNDRY

We are pleased to offer laundry services at Helena Bay Lodge. All garments received by 9.00am will be returned at turn down service. All garments received after 9.00am will be returned the next day before 7.00pm.

Please inform reception if you have laundry to be collected.

Alternatively, please fill in the laundry list located in your wardrobe and leave on top of the laundry bag and housekeeping will collect during room servicing.

Due to the remote location of Helena Bay Lodge we are unable to offer dry cleaning services.

# CARING LUXURY FOR CLEAN, GREEN NEW ZEALAND

Through our 'Caring Luxury' initiative Helena Bay Lodge have adopted responsible environmental, economic and social practices which provide enriching and rewarding experiences for our guests.

## HELENA BAY LODGE ACTIVELY WORKS TO:

- Minimise pollution by reducing the use of harmful substances.
- Conserve our natural resources by minimising negative impacts through education and by example of sustainable management.
- Comply with relevant environmental legislation and regulations.
- Support the reduction of carbon dioxide and reduce carbon emissions through the application of carbon credits.
- Absorb up to 7,500T of carbon per year through forests and native plantings on our estate. (A car driving 5000km produces 1T.)
- Reduce our impact on the natural environment by developing initiatives to ensure we live up to our guests' expectations of the 'clean and green' New Zealand culture we are all so very proud of.
- Ensure eco cleaning products are used where possible.
- Recycle glass, cans, plastic, and garden waste.
- Use New Zealand suppliers and purchase New Zealand goods where possible.
- Reuse office paper whenever possible, printing is only done when necessary.
- Recycle guest waste where possible.
- Change bed linen every second day.
- Use electric vehicles where possible.
- Place the most energy efficient LCD television screens in guest rooms.
- Shut down workstations within the office when not in use.
- Service all equipment each year to ensure it is energy efficient.
- Double-glaze all windows for energy conservation.
- Use different energy resources throughout the Lodge so as not to make a large impact on just one resource.
- Recycle all ground water to be used for irrigation for the flora and fauna on Helena Bay Estate.
- Use solar power where possible.
- Monitor our water usage daily.
- List our initiatives and actions in support of our statement of 'Caring Luxury', and we continue to constantly seek further innovative ways to reduce our footprint and to enhance the wider community.



*Thank you for  
helping us reduce  
our carbon footprint  
wherever possible.*





# HELENA BAY

NEW ZEALAND

1948 RUSSELL ROAD, HELENA BAY, RD4 HIKURANGI, NEW ZEALAND

HELENABAY.COM | PH +64 9 433 6006